

# Make Difficult People DISAPPEAR™

Tired of dealing with difficult people and their drama? Tired of the passive aggressive or know it all behavior? The **Make Difficult People Disappear™ training program** will teach you how to lessen these behaviors, reduce your stress and nearly eliminate conflict!

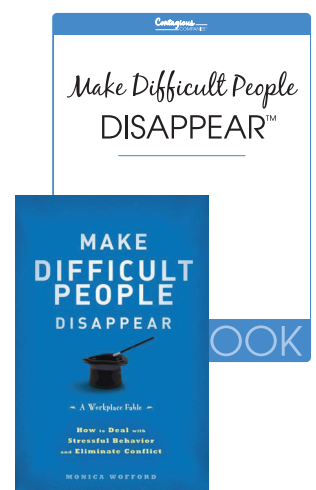
This course is ideal for those team members who ARE difficult and those who DEAL with or LEAD difficult team members.

## What's in the course?

- 10 ways to effectively resolve miscommunication and conflict.
- How to apply emotional intelligence in working with others.
- How and when to motivate employees.
- How to shift the mindset from difficult to different.
- How to avoid the labels that create conflict.
- How to recognize and praise those you lead with or without “pom-poms.”
- How to align and share your expectations of those on the team you lead.
- How to drive performance to meet your expectations.
- What others need from you and tend to do.
- How to communicate any message in a way others will understand.

## Available as a Full Day or Half Day Course

Based on the popular book by Monica Wofford, CSP, *Make Difficult People Disappear™* shares ten steps for working more effectively with others, even those everyone thinks are a real challenge. With these ten steps, your employees and teams will experience greater acceptance, tolerance, productivity, and camaraderie. Each person will begin to function at a whole new level!



**SCHEDULE YOUR TRAINING PROGRAM TODAY!**

1-866-382-0121

VIEW ENTIRE TRAINING CATALOG AT [CONTAGIOUSCOMPANIES.COM](http://CONTAGIOUSCOMPANIES.COM)