

SAMPLE INTRODUCTION

Ladies and gentlemen,

She's been seen on CNN **and** Fox News! They've quoted her in Forbes, Bloomberg's and Investor's Business Daily! You've even seen her in recent issues of Damage Prevention Professional! She's spoken in all 50 US States, 27 different countries and began speaking a short **25 years ago**. But, (Pause)...NONE of this MATTERS when you've got **difficult** people bugging you! **For that, you... are... in... luck.**

As a former corporate training executive and now owner of training firm Contagious Companies, our luncheon keynote speaker has trained thousands of managers on how to deal with difficult employees, colleagues, vendors and people. In fact, she wrote the book **Make Difficult People DISAPPEAR.**

No one wants to **DEAL** with difficult people anymore. We just want them to **go away**...and this author of six books (pause), trusted training vendor for companies large and small... from Microsoft to Bug Out Pest Control (pause), and award winning speaker...is about to tell us how..

Please help me welcome ...Certified Speaking Professional ...

Monica Wofford (Waw-ford)