

Contagious
COMPANIES™

MAKE DIFFICULT PEOPLE DISAPPEAR™

(How to Reduce Stress and Eliminate
Conflict in the Office)



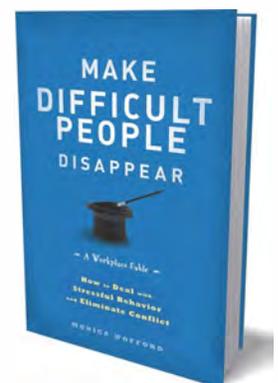
Monica Wofford, CSP

We've all had that one difficult person that we wish we could make disappear...**without going to jail!** We may have called them Eeyore or called HR to help us, but what we didn't want was to DEAL with their difficulty anymore.

Make Difficult People Disappear™ is a **fun keynote** (that increases your event attendance) because everyone wants to know how, and increases their skills because it helps relationships grow. Make Difficult People Disappear™ shares:

- **How others are different more than difficult**
- **How to stop taking anyone else's behavior personally**
- **How to use EQ to assess, address, and modify behavior**

With an **in-session personality assessment**, many entertaining moments, and more than **10 real world tips and activities**, this keynote is engaging, entertaining and surprisingly informative and actionable for all audiences.





A SEEN ON

MSNBC **Bloomberg** **FOX** **Forbes** **CNN**



Brief Speaker Bio:

Monica Wofford, CSP has been a manager, leader, and executive for more than 30 years. In fact, she is a professional speaker and trainer who is also the CEO of a training firm and has served as CEO of a Non-Profit. Her Orlando based training firm, Contagious Companies, was founded on the premise that leadership is not something you're born with, but a set of skills and traits that can be developed, even in those who were promoted, but not prepared.

Author of the highly acclaimed Contagious Leadership, and Make Difficult People Disappear, Monica has been called "The best trainer ever seen!" and the speaker "who should have been on our main stage!"

Her clients, such as Microsoft, SeaWorld, Hilton, Cabela's, Estee Lauder, State Farm, United Way, ASCA, MGMA, and Blue Cross-Blue Shield request her repeatedly for her behavior changing entertaining and completely customized presentations.

